

தமிழ்நாடு தமில்நாடு TAMILNADU

23/7/19

Myclassroom.com

CBE.

*S. Akilandeswari*

**S. AKILANDEESWARI**

STAMP VENDOR

Licence No: 6920/b1/2014

No: 595, Raja Street,  
Near Sub Registrar Office, CBE-1,  
TAMILNADU.

BX 159426

*B-1001-*



### SERVICE AGREEMENT

THIS SERVICE AGREEMENT ("the agreement"/ "agreement") made and effected into on 24<sup>th</sup> of July 2019, Wednesday, among the following parties having their locations and address as mentioned below.

Myclassroom.com Software Private Limited.

30 A, Thirumoorthy Layout, Thadagam Road,

RS Puram, Coimabtoire-641002.

And

Holy Cross College (Autonomous),

Nagercoil, Kanyakumari (Dt), Tamilnadu, India - 629004.

*S. Amelaperthy*

*Ru. 100*

## Scope of Agreement

The Agreement details the roles and responsibilities of Myclassroom.com and Holy Cross College (Autonomous) Nagarcoil, to engage and implement Outcome-Based education alone by using Myclassroom.com.

The services provided by myclassroom.com might change from time to time due to upgrades and additional features in accordance with Outcome-Based Education.

## Place of Implementation

The data will be managed by Myclassroom.com in the cloud and the pricing mentioned in the agreement is inclusive of cloud costs.

## Term

This Agreement is effective upon the day and date last signed and executed by the duly authorized representatives of the parties to this Agreement and shall remain in full force and effect for not longer than one year from the day and date last signed.

## Myclassroom.com will be responsible for

- Myclassroom.com will provide the services and implementation services and the features and versions related to Outcome based education will be made available to Holy Cross College (Autonomous) Nagarcoil as and when the updation occurs.
- Myclassroom.com will provide login rights only for administrative members and faculty members. Login rights will not be provided for students.
- Myclassroom.com will provide basic customizations only if they are related to Outcome based education as agreed by myclassroom, in a timeline agreed by Myclassroom team and the timeline varies from case to case.
- Myclassroom.com will upload details of faculties and students provided by Holy Cross College (Autonomous) Nagarcoil during the initial implementation phase.
- Myclassroom.com will provide Holy Cross College (Autonomous) Nagarcoil with reasonable technical support services in accordance to Myclassroom.com's standard practice.
- Myclassroom.com will use commercially reasonable efforts to respond for all helpdesk tickets within (2) two business days.

*[Handwritten signature in blue ink]*

*[Handwritten signature in green ink]*

- Myclassroom.com will provide the platform 24/7 with around 96.5% uptime. This includes the time required for maintenance and most of the maintenance activity will take place during the off-peak hours.
- Myclassroom.com will take reasonable precautions to protect the data provided by Holy Cross College (Autonomous) Nagarcoil and provide backup when required.
- Myclassroom.com will not share the data provided by Holy Cross College (Autonomous) Nagarcoil to anyone.
- Myclassroom.com will provide training to the staff members during the initial implementation.

**Holy Cross College (Autonomous) Nagarcoil will be responsible for**

- Holy Cross College (Autonomous) Nagarcoil will provide the data about the student, teacher and administrator of the institution. Other data required to use certain features of Myclassroom will also be provided by Holy Cross College (Autonomous) Nagarcoil.
- Holy Cross College (Autonomous) Nagarcoil will assign a point of contact for Myclassroom.com, the person is made available at least 45% of the time to ensure successful implementation of Myclassroom.com during the implementation phase.
- Holy Cross College (Autonomous) Nagarcoil should be at the level of administrator, who can take decisions regarding to platform implementations and can facilitates meeting with and gather data from the institution.
- Holy Cross College (Autonomous) Nagarcoil will provide its logo to be put in the client list of Myclassroom.com

**Pricing**

To provide Myclassroom.com services, M/S Myclassroom.com will charge a service fee of Rs. 50,000+taxes (as per laws in India) one year starting from the date of implementation as specified in this Agreement.


*Ru. [Signature]*


*S. Anupama [Signature]*

- 50% Payment to Myclassroom.com Private Limited by Holy Cross College (Autonomous) Nagarcoil will be paid once the students and faculty details uploaded by Myclassroom.com
- Another 50% Payment to Myclassroom.com by Holy Cross College (Autonomous) Nagarcoil will be paid on 25<sup>th</sup> October, 2019 Friday.

No charges will be made other than the above-mentioned price from the Holy Cross College (Autonomous) Nagarcoil for Implementing and Obtaining Outcome-Based Education.

IN WITNESS WHEREOF the parties have affixed their respective signatures hereunto at Nagarcoil the day and the year first written above.


  
Myclassroom.com Software Pvt. Ltd.




  
Holy Cross College (Autonomous),  
**PRINCIPAL**  
Holy Cross College  
(AUTONOMOUS)  
Nagercoil - 629 004.



WITNESSES: -

  
M. P. S.  
Myclassroom.com  
Support Head,  
Coimbatore.

  
Dr. J. Vindiya Josephine Mary  
Controller of Examinations  
Holy Cross College,  
Nagercoil.